



## Web service APIs

### What are web service APIs?

**Q-Pulse web service APIs** offer tremendous potential for integrating systems and processes in all areas and at all levels of your business.

Q-Pulse provides a flexible way of supporting broader processes across the business, and can often benefit by being able to integrate with other key systems such as ERP and CRM.

In the same way that users access Q-Pulse through the LaunchPad, an **application programming interface (API)** allows other software systems to interact with Q-Pulse.

Being able to integrate Q-Pulse with other systems and processes is vital in ensuring that business critical data can be captured in Q-Pulse and communicated to users of other applications.

In meeting these, and many other needs, Q-Pulse web service APIs offer a powerful integration solution.

## How can web service APIs help me?

Q-Pulse web service APIs give you the ability to increase the reach and flexibility of data capture within Q-Pulse.

In addition, Q-Pulse web service APIs enable you to **make key management system information available to users of other applications.**

By enabling Q-Pulse to integrate with wider business processes and other systems, web service APIs allow you to:

- **Understand how business critical data impacts staff to reduce non-compliance**

Web service APIs provide a way in which Q-Pulse data can be displayed in the application with which staff are most familiar

- **Enhance data entry to reduce duplication of effort**

By enabling multiple users to enter data into a centralised system, web service APIs reduce the risk of users entering duplicate data

- **Improve accuracy of data capture**

Web service APIs reduce the risk of users referencing inaccurate or out-of-date data by enabling data capture at the point of need

- **Reduce training requirement**

By enabling management systems to be extended throughout the organisation, web service APIs reduce the training required by users to a single system

- **Increase system automation to improve compliance levels**

Web service APIs reduce the need for manual intervention by automating how events are triggered in other business systems

“ By enabling partners and users to report occurrences at the point of need, Q-Pulse web service APIs have increased the effectiveness of our reporting process, with the ultimate aim of improving how safety is managed throughout Blue1. ”

**Fredrik Johansson**  
IT Systems Manager  
Blue1

**Contact us now to find out more about how Q-Pulse web service APIs can integrate with your systems and processes.**

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